



**SAFL`s Policy on EMI Moratorium / Deferment of Interest: , Reference
RBI Circular BP.BC47/21.04.048/2019-20 dated March 27, 2020**

Eligibility:

- All term loan borrowers who are undergoing stress and cash flow constraints owing to the current situation on account of COVID-19.
- Standard Accounts in our books as on February 29, 2020
- Accounts which were already NPA as on February 29, 2020, Settled Loan Accounts under OTS/Compromise or Written off accounts are not eligible for the said relief.

Moratorium:

- The instalment and/or interest and EMI falling due from March 1, 2020 till May 31, 2020 may be deferred for all eligible cases.
- The status of overdue prior to the moratorium shall continue.
- Interest shall continue to accrue on the outstanding portion of the term loan.
- The remaining tenor of the loan after May 31, 2020 may be extended by three months or more over and above the agreed tenor
- The deferred instalment and/or interest or EMI can be paid as residual liability at the end of the normal tenure in three additional installments or as per the choice of the customer after the moratorium period within the agreed tenure.
- Penal interest will not be levied only for the EMI due during the moratorium period. This relaxation is applicable for the moratorium operating period only.
- No moratorium shall be extended to accounts which are NPA in our books as on February 29, 2020, accounts settled under OTS/ Compromise and written off accounts.

Status of accounts:

- Accounts which are overdue as on February 29, 2020 shall continue to be grouped under the respective DPD buckets during the period of the moratorium.
- The overdue as at the end of February 2020 is to be paid by the borrowers as early as possible to avoid slippage. However penalty will be levied on these accounts and moratorium is not applicable on these overdue amounts.
- The rescheduling of payments, including interest, will not qualify as a default for the purposes of supervisory reporting and reporting to Credit Information Companies (CICs) by the lending institutions. CICs shall ensure that the actions taken by lending institutions pursuant to the above announcements do not adversely impact the credit history of the beneficiaries.
- Classification of standard loan accounts as on 1st March 2020 as performing or non-performing will be done on the basis of the status at the end of moratorium.

Implementation:

- The policy is as per RBI guidelines issued on 27/3/2020 and the same is valid for the period 01/03/2020 to 31/5/2020 only.
- Customers willing to avail the relief shall communicate their preference to the Company by letter/mail/SMS message from registered ID, interactive webpage on our website (Mail id. customercare@safli.in)
- The moratorium will be extended for remaining period, if the EMI/PEMI is already paid by the borrower.
- Last date for conveying the same is 6th April 2020. Else it will be assumed that the customer has not opted for the moratorium and will not dispute the interest application and repayment etc.
- All notifications will be made known through the official website of the company.

Date: 1st April 2020

Sd/-

Chief Executive Officer